

Privacy Policy

Effective Date: July 2, 2025

Mobile Veterinary Care

Phone: (713) 425-6670

Email: info@mobilevet.clinic

Service Area: Wharton County & Surrounding Areas

Licensed to operate in the state of Texas

Our Services

Mobile Veterinary Care provides professional veterinary services including:

- Wellness care
- Minor illness evaluation and treatment
- End of life care

We serve clients throughout Wharton County and surrounding areas, in accordance with Texas state veterinary regulations.

1. Information We Collect

We may collect the following information from you when you contact us via our business cell phone or email:

- Name
- Address or location (for mobile services)
- Phone number
- Email address
- Pet information (name, species, medical history)

- Payment information (if applicable)
- Any additional information shared via voice, text, or email

2. How We Use Your Information

We use the information you provide for the following purposes:

- To schedule and coordinate veterinary services
- To communicate appointment details and reminders
- To respond to inquiries or concerns
- To provide follow-up care and treatment information
- To send invoices or receipts
- To comply with veterinary regulations and laws

3. Communication and Consent

By contacting us via cell phone, text message, or email, you consent to receive communications from Mobile Veterinary Care regarding your pet's health, appointment scheduling, and related services.

You may opt out of non-essential communications at any time by replying "STOP" to text messages or by emailing us at info@mobilevet.clinic.

4. Data Protection

We take appropriate measures to protect your personal data, including:

- Securing mobile devices with passwords and encryption
- Limiting access to authorized personnel only
- Not sharing or selling your information to third parties

Please note that communication via text or email may not be encrypted. Avoid sharing sensitive

health or payment information through unsecured channels.

5. Disclosure of Information

We do not disclose your personal information except:

- When required by law or regulatory authorities
- With your express consent
- As necessary for treatment or referral to another veterinary provider

6. Your Rights

You have the right to:

- Request access to the information we have about you
- Request correction of inaccurate information
- Request that we delete your information, subject to legal and medical record retention requirements

To exercise these rights, please contact us at info@mobilevet.clinic or call (713) 425-6670.

7. Policy Updates

We may update this policy from time to time. The updated version will be posted with the effective date listed above.

Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact:

info@mobilevet.clinic

(713) 425-6670